



November 1, 2005

To: Bob Zarbatsky
Energy Technology Laboratories

Re: Letter of endorsement

We have installed the E. T. L. Oxygenic Showerhead in all 150 guest rooms. We have had nothing but positive comments about this showerhead. Many guests have inquired as to a source to buy them for their home.

It is often the "small" things that are noticed. Our experience with this showerhead definitely has been a great return on our investment, we have happy guests!

Dennis Elmore
Head of Maintenance

A handwritten signature in dark ink, appearing to read "D. Elmore".

Best Western

RAZ! MOTOR INN

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For Reservations Call 1-800-373-1223